



**YOSEMITE**  
HOME DÉCOR

# Practical User's Guide for Electric Fireplace

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YEF34M

Problem?

Please contact Yosemite Home Décor:

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## Quick Reference Guide

1. Prior to installation, please ensure:
  - a. The rated voltage of your fireplace fits the output voltage of your outlet.
  - b. The light bulb in your fireplace is in good condition. Light bulbs may become loose during shipping. If the flame effect is dim or does not work, please check that light bulb or bulbs are finger tight in socket. See instructions for Bulb replacement.
2. The electric fireplace heater may emit a slight harmless odor when first used. This odor is a normal condition caused by the initial heating of internal parts and will not occur again.
3. If your heater does not emit heat, please ensure the Heater switch is in 'ON' position. For further information, please consult section Operation of the Practical User's Guide.



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## IMPORTANT SAFETY INSTRUCTIONS

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When using electric fireplaces, basic precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Read all instructions before using this heater.
2. This fireplace is hot when in use. To avoid burns, do not let bare skin touch hot surfaces, such as surfaces near the heater outlet or light bulbs. Keep combustible materials such as clothes, pillows, furniture, bedding, papers and curtains at least 3 feet from the front of this appliance.
3. **CAUTION:** Whenever the heater is left operating and unattended, extreme caution is necessary if children or invalids are nearby.
4. Do not install the fireplace directly on carpet or a similar surface, which may restrict air circulation beneath the unit.
5. Always unplug fireplace when not in use. Disconnect the heater by turning controls to off then remove plug from outlet.
6. Fireplace is designed for indoor and household use only.
7. This fireplace is not intended for use in wet locations such as bathrooms, laundry areas and similar indoor locations. Never locate fireplace where it may fall into a bathtub or other water container.
8. If the fireplace shows any signs of damage or if the heater has malfunctioned. Return fireplace to authorized service for examination, adjustment or repair.
9. Do not run cord under carpeting or route cord under furniture or appliance.. Do not cover cord with throw rugs and runners. Arrange cord away from traffic areas and where it will not be tripped over.
10. Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock, fire, or may damage the heater.
11. To prevent a possible fire, do not block heater outlet or any ventilation or exhaust in any manner.
12. All electrical heaters have hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored or where the unit will be exposed to flammable vapours.
13. Extension cord may become overheat and may cause a risk of fire. If you have to use an extension cord, the cord shall be 16AWG minimum size and rate not less than 125V/15A or 2500 watts.
14. Always use properly grounded, fused and polarized outlets.
15. Always use ground fault protection where required by electrical code.
16. Always disconnect power before performing any cleaning, maintenance or relocation of the fireplace.
17. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
18. **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device such as a timer, or connected to a circuit that is regularly switched on and off by the utility.



## PACKING LIST

<u>Parts list</u>	<u>Quantity</u>
A. Front Glass/ Glass Face .....	1
B. Firebox .....	1
C. Wall Mounting Plate Bracket .....	1
D. Remote Control .....	1
E. Instruction Manual .....	1
F. Logs .....	2
G. Rock .....	1





## INSTALLATION INSTRUCTIONS

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This section provides step-by-step instructions for installation of your fireplace

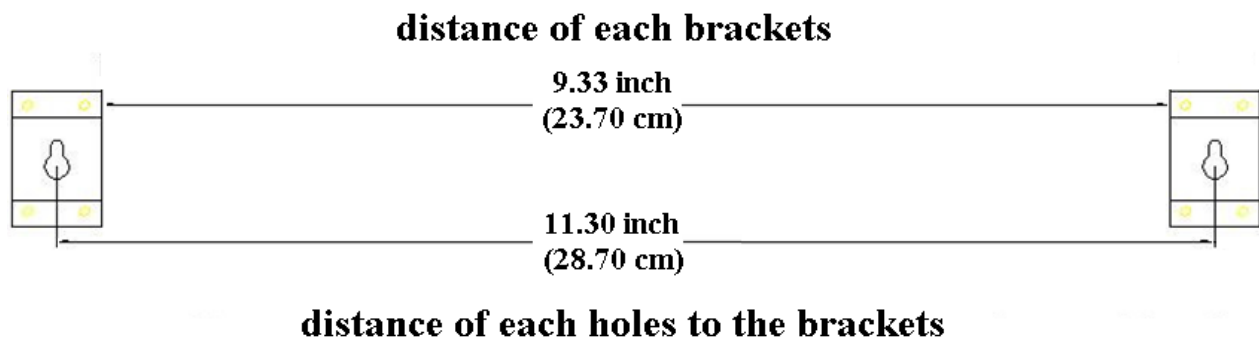
1. The fireplace is designed to be hanged on any wall surface that can support its weight and it can be leveled or mounted in a corner with proper construction. Select a suitable location for the electric fireplace that is protected from any source of damp or moist conditions and from direct sunlight.
2. The fireplace must be installed at a suitable position where at least 25 – 35 inches from the ground and no higher than 80 inches.
3. The heater which is located at the base of the fireplace must be a minimum of 3 feet away from any combustible material.
4. It is important that the wall on to which the fireplace is to be installed is of sound construction.

### A. Corner Installation

1. Find suitable corner location for the fireplace
2. Install the wall mounting plate bracket.
3. Carefully slide the fireplace onto the mounting plate bracket.

### B. Wall Hang Installation

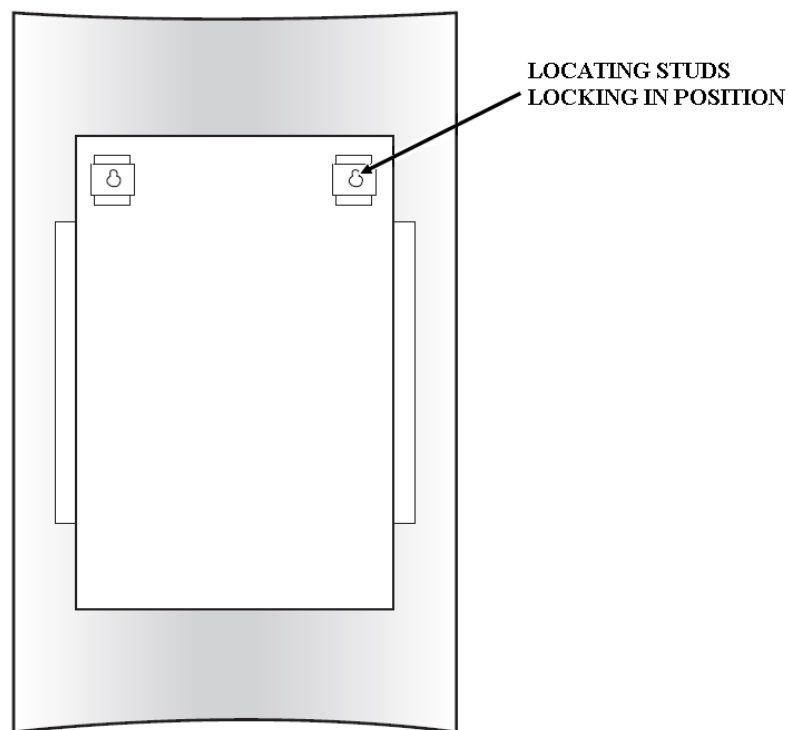
1. Find suitable location for the fireplace.
2. There are two (2) keyholes located at the back of the fireplace. Drill two (2) holes according to the position of the two (2) keyholes.





3. Insert two (2) expansion bolts. Use strong screws to mount it onto the wall. Each of the screws needs to come 8mm out of the wall.
  4. Ensure that the screws are solidly mounted.
  5. Lift the fireplace and place the keyhole slots on the back of the fire to the location pins.
- A gentle application of downward pressure will lock it into place. **Figure 1**

**Fig. 1**





### C. Attaching the Face

*Two people may be required to carry out this installation*

1. On each side of the fireplace are two locating studs. **Figure 2**

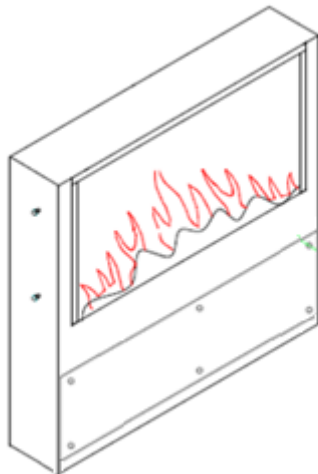


Fig. 2

2. On the back of the glass face there are two brackets which hook over these studs
3. Lift the glass face up to the fireplace. Then lower the face into place so that the brackets on the rear of the face locate either side of the studs on the fireplace. Once in place firmly tighten the locking both. **Figure 3**

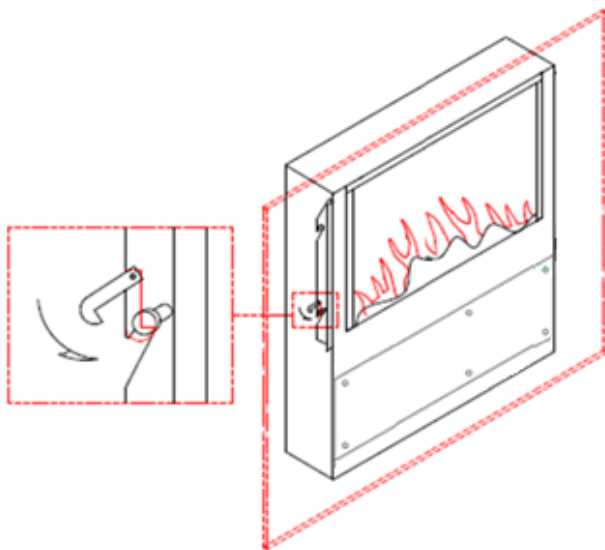


Fig. 3



## D. Fire Logs & Rock Installation

On both sides of the fireplace locate the two (2) small pegs (**Figure 4**). Press the green button on both sides and then you can remove the logs or rocks to exchange with another option. Push the “Lock Button” to lock the chosen set of logs or rocks into place.

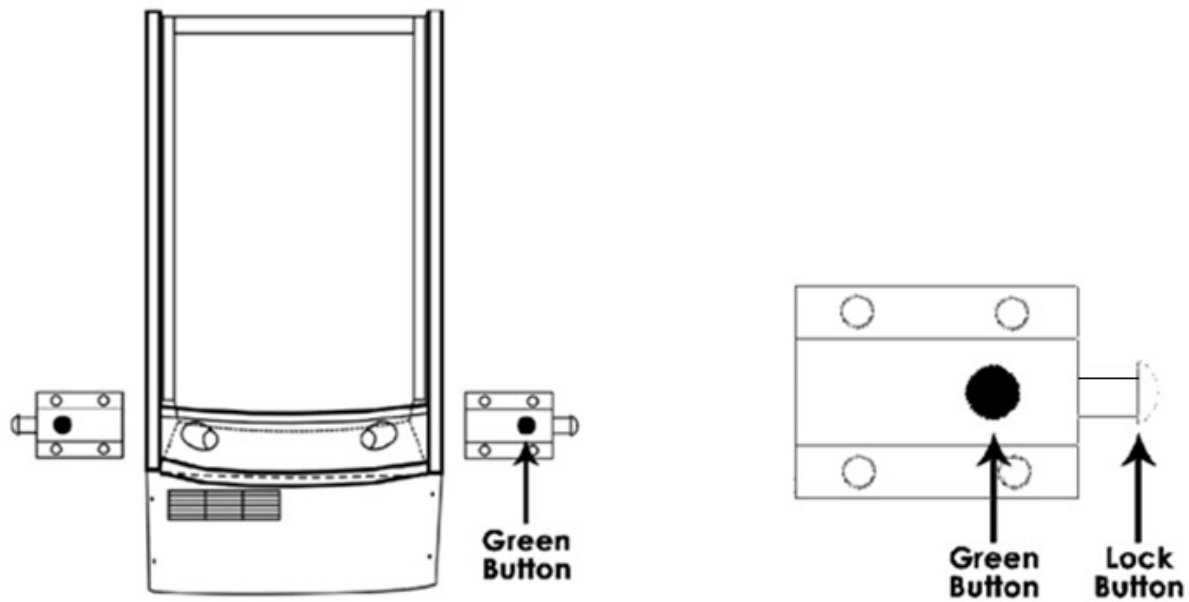


Fig. 4



## ELECTRICAL WORKS INSTRUCTIONS

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This fireplace must be grounded

1. A standard electrical outlet must be close to the fireplace. If the electric outlet is required to be concealed, it can be located above or on the right hand side of the fire and behind the glass face.
2. **DO NOT INSTALL THE FIREPLACE WHERE THE HEATER IS DIRECTLY ABOVE AN OUTLET.**  
The fireplace's vent is located in the center of the fireplace base.
3. If the power supply cable becomes damaged in any manner it **MUST** be replaced.
4. **DO NOT** connects the fireplace to an extension cord or cable. This can create an unsafe condition.
5. The fireplace must not be modified in any way or used for purpose other than those recommended by Yosemite Home Decor.
6. If the fireplace shows any signs of damage it is important that it is examined by a qualified professional before use is continued.
7. Please observe these instructions as failure to do so may result in electric shock or other injury.
8. Always ensure that all electrical work complies with the relevant Building Codes. All electrical work should be carried out by a qualified electrician.
9. If in any doubt contact your supplier or a qualified electrician.

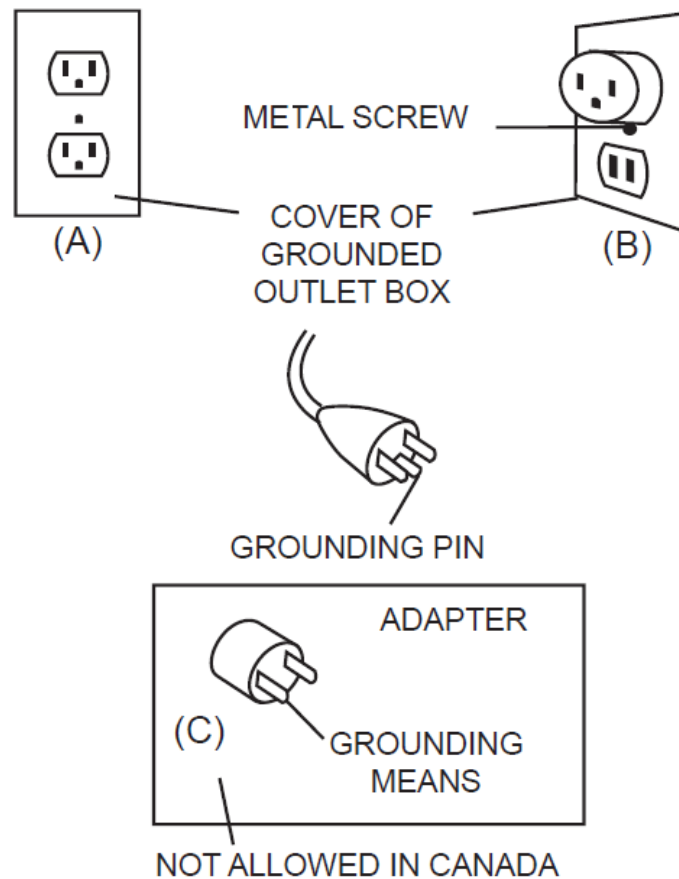


## GROUNDING INSTRUCTIONS

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This fireplace is for use on 120 volts. The cord has a plug as shown in (A) at **Figure 5**. An adapter as shown in (C) is available for connecting three-blade grounding type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.

Fig. 5





## OPERATING INSTRUCTIONS

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This section will explain the function of each convenient control.

### A. Operation by Control Panel

There are four buttons on the remote control and four on the control panel of the fireplace. Each pair of buttons with the same label performs the same function.

- A Power Switch for Heater function.
- B On/Off Switch
- C Flame Effect Dimmer Switch
- D Heater Low Heat 675 W
- E Heater Maximum Heat 1350 W

There are four indicators on the control panel. The control panel is located on the right hand side of the fireplace. See Figure 6

-  is the power indicator, it lights up when the fireplace is working, and turned out when the fireplace is turned off;
-  indicates the status of the simulated flame and logs.
-  indicates the heater is working in low-power status;
-  indicates the heater is working in high-power status.

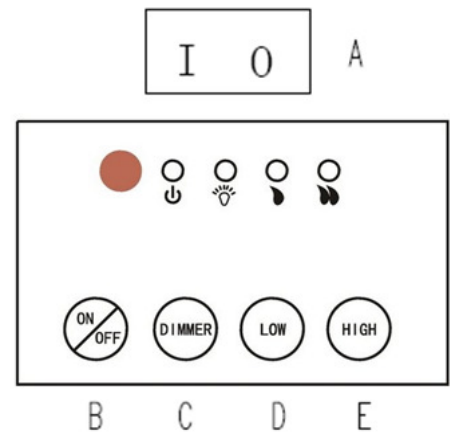


Fig. 6

### B. Operation by Remote Control

1. Prior to use, the handheld remote control requires installation of one (2) AAA batteries
2. Remove the cover on the rear of the remote control by sliding backwards. Install the batteries and then slide the cover back into original position.
3. To enable the remote control to function the power to the fireplace, it must be switch on.
4. At a distance of 3 to 5 feet, point the remote control directly towards the sensor.



There are buttons on the fireplace unit which correspond to those on your remote control for convenience.

1. Please ensure that the I/O button is switch ON.
2. Power control. Press the orange “On/Off” button to start using your remote. It will default to “LOW” power. The LCD screen will display the current room temperature, the default temperature setting and will flash three flame icons for the first 5 seconds while powering up.
3. For Heater control. Click the LOW or HIGH buttons depending on your desired heat settings. While operating at low or high power, a LO or HI will display on the lower right corner of the LCD display.
4. Flame effect. Adjust the desired brightness of the simulated flame by pressing the “DIMMER DOWN” and “DIMMER UP” buttons on the remote control. Flame icon(s) will display on the LCD screen. The icon will disappear from the screen 5 seconds after setting.
5. Thermostat setting. To set the thermostat, click the OFF button followed by TEMP then ON and the word “SET” will keep on flashing. Press the “+” and “-“ keys until desired temperature is shown on the LCD display. Then push TEMP followed by ON to lock your settings. If you do not press the buttons TEMP – ON to lock your setting it will clear after 10 seconds. The temperature can be set anywhere from 55 - 80°F.



**Note:** The Temperature Limiting control (Thermostat) will automatically turn the unit off if the room temperature reaches the thermostat settings. When the room temperature falls, the thermostat will be restored. It is important the thermostat must be higher than your room temperature.



## MAINTENANCE

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### Changing Light Bulbs

Disconnect power supply before beginning any maintenance.

1. Light bulbs need to be replaced when you notice a dark section of the flame or when clarity and detail of the coal effect disappears.
2. Carefully remove the glass front. This is done by lifting the face up and swinging the front clear of the fire. Care should be taken not to damage the face. Removal of the face may require two people.
3. Open the base cover panel by unscrewing two (2) screws on it. These need to be removed to allow the cover to slide down. **Figure 7**
4. Examine the bulbs to determine which one needs replacing. Remove the non-working bulb and replace with a new bulb. Hold the socket while unscrewing the old bulb and while screwing in the replacement bulb. **Figure 8**
5. Once the bulb has been replaced, replace the base cover panel, screws and the front.

### WARNING

- Allow at least five (5) minutes for the light bulbs to cool before touching the bulbs to avoid burning. Make sure power supply is disconnected.
- This unit requires two (2) Candelabra Incandescent bulbs with an E-12 socket base, rating voltage 120 volts and rating power 40 watts which are available at most hardware or Do it Your Self or Lighting store.

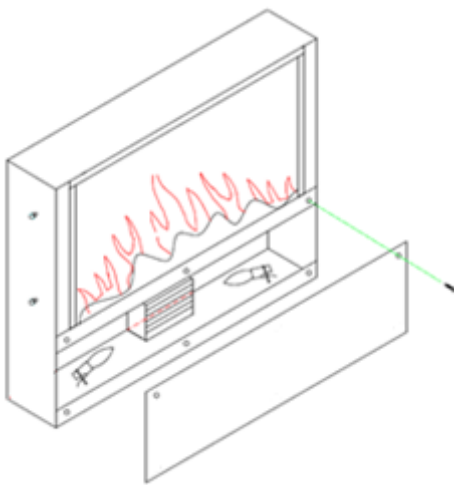


Fig. 7

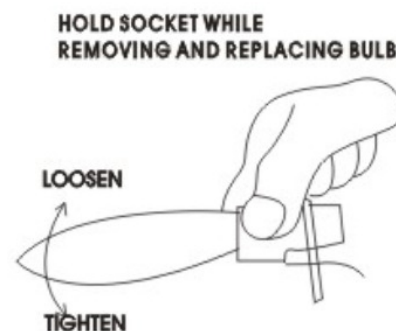


Fig. 8



## TROUBLESHOOTING GUIDE

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Please do not return Electric fireplace products to Menards store.

For any questions about the product, installations, returns and/or parts replacement, please call Yosemite customer service at phone # 1-800-305-9872 or fax to 559-276-8738 and/or email us at [service@yosemitemhomedecor.com](mailto:service@yosemitemhomedecor.com)

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION
Fireplace does not turn on	Power cord was not plugged properly.	1. Check that unit is plugged into a standard 120V outlet. 2. Check that Main Power switch is in "ON" position.
Flame images freezes	Spinner motor does not work.	1. Open the access panel and check if the spinner motor is running properly. 2. If problem persists, unplug unit and contact YHD customer service
Flame not bright or not visible	Burned out light bulbs	Replace light bulbs
Log set dim or not glowing	Burned out light bulbs	Replace light bulbs
Heater is not turning ON	Improper operation	1. Refer to instruction manual 2. If problem persists, unplug unit and contact YHD customer service.
Heater emits an odor	Normal operation	This odor is normal condition caused by the initial heating of internal parts and will not occur again.
Heater does not blow warm air	Heater or blower does not work properly.	Try turning On/Off button in the control panel several times to make sure it is at ON position and the indicator light should light up at the same time.
Fireplace makes a grinding/rattling noise	Loose rod	The rod that spins the flame may need to be greased.